



Biometric Login of KBZ mBanking

User Manual

Version 1.1

Transaction Banking Value Center

Document Modification History

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Document Approvals

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1. Biometric Login

1.1 What is Biometric Login?

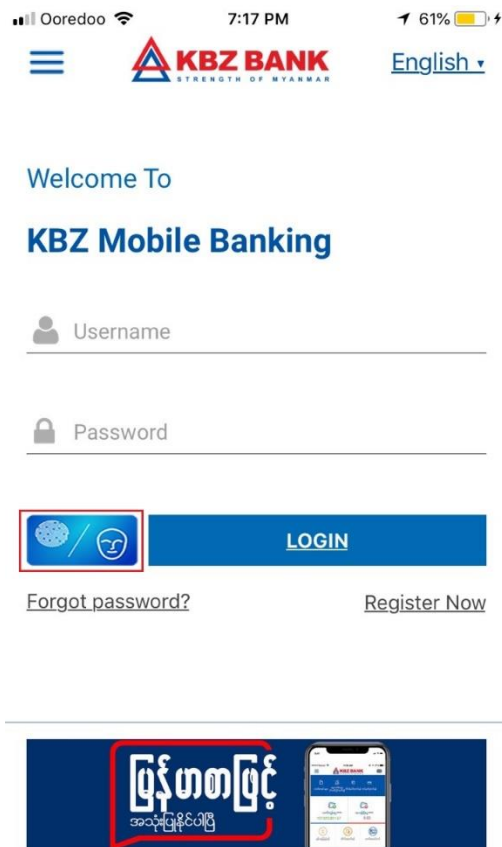
The Biometric login service makes mobile banking even faster. With a single touch/ scan face, you can login to your mobile banking. All your biometric data in your phone is now your password. No one can ever guess what it is and you always have it with you.

2. Registration/Deregistration of Biometric Login

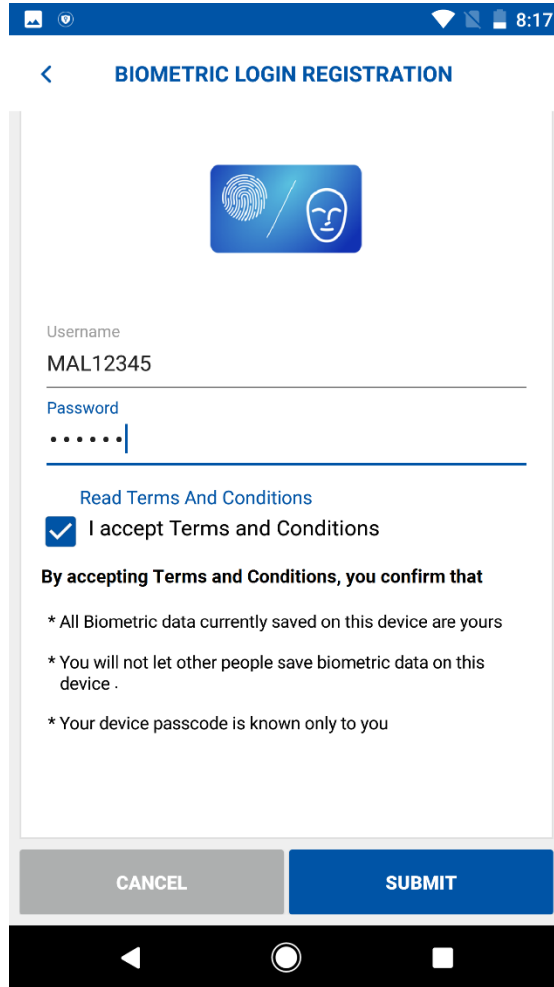
2.1 How to register Biometric Login?

For the first step, you should have KBZ mobile banking user and KBZ mobile banking app installed in your phone.


Then click on “Fingerprint and FaceID” Icon which exists on the login page as per the picture below.



After that, you will be asked to type username and password to identify yourself as per picture below.



BIOMETRIC LOGIN REGISTRATION



Username
MAL12345

Password
.....

[Read Terms And Conditions](#)

I accept Terms and Conditions

By accepting Terms and Conditions, you confirm that

- * All Biometric data currently saved on this device are yours
- * You will not let other people save biometric data on this device .
- * Your device passcode is known only to you


CANCEL SUBMIT

After typing username and password, One time password (OTP) will be sent to your registered mobile device and you are about to type the OTP in order to complete the registration.

OTP VERIFICATION

An OTP (One Time Password) has been generated and dispatched to your mobile number for this transaction. Kindly enter the OTP in the field below for this transaction to proceed. The OTP is valid for the next 5 minutes.

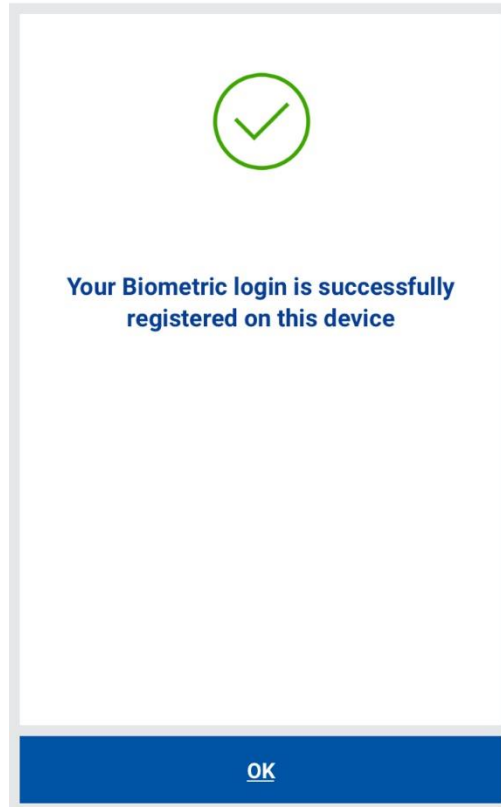
Please enter your OTP here



Transaction Reference Number
135779110097184

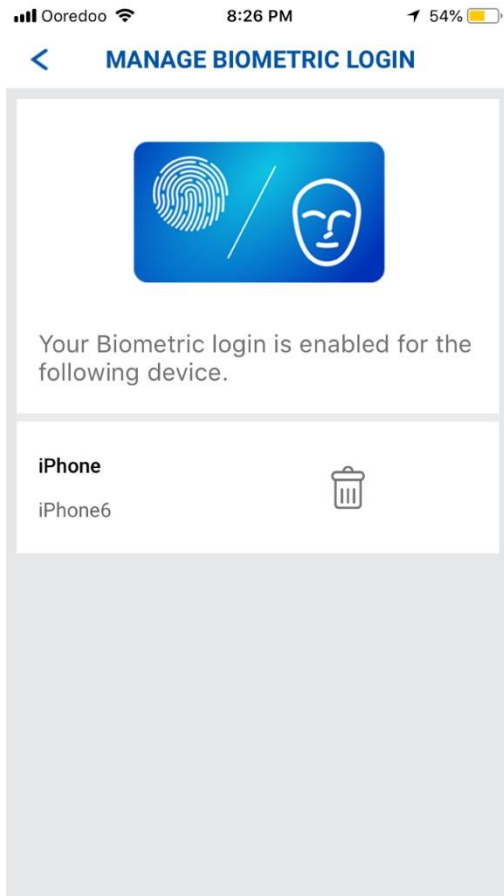
Once the verification of username, password and OTP is successful, the following confirmation page will be saying that your biometric login registration has been completed successfully.

BIOMETRIC LOGIN REGISTRATION



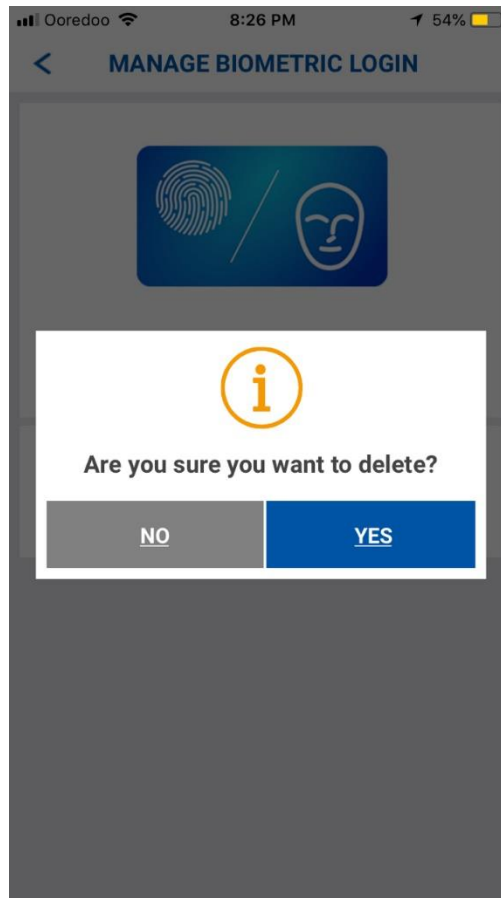
2.2 How to deregister Biometric Login?

Login to KBZ mobile banking app and navigate to setting>> Manage Biometric Login and you will see below page.



You will see the registered mobile device on the page. You can delete it by clicking on delete button.

Once delete button is clicked, system shall prompt the message and ask you whether you want to delete it or not. Click "Yes"



After you've clicked on "Yes", the deregistration of biometric login is completed successfully.

3. Rules of Biometric Login

1. Registration cannot be done again on Biometric login enabled device.
2. Biometric login feature shall be disabled immediately when:
 - Customer changes online banking username/password.
 - Customer registers fingerprint login on other device.
 - Customer disable the registration in Menu>>Setting>> Manage Biometric Login

Note: After it is disabled, app will prompt the customer to setup fingerprint on the device again next time customer launch the app.

3. If customer failed successively for certain number of times on the Biometric authentication, customer will have to login using his/her existing username and password.